### **Output Review Structure**

Dedicated website – Yes

Organisation webpage – No

Centralised portal – Local Energy Scotland

Objectives/Success Criteria – Yes

Closedown/final report - Yes

Open-source data – No

Peer-reviewed academic output (Primary Subject / Referenced) - 0 / 0

Brochures/Case Studies/Videos - Yes

On-line major conference/event presentations - 0

Dissemination Event / Output available – 0 / 0

Follow-on project – No

### **Consumer Engagement**

Consumer Participation – Yes

Consumer Feedback - Yes

# **Output Summary**

Progress reports – No

Detailed and objective final report – Yes

Project method detailed - Yes

Performance to objectives detailed – Yes

Lessons learned identified – Yes

Policy/Regulation implications reviewed – Yes

Detailed project output, including feedback from consumer participants.

## Outcomes vs. Objectives/Targets

Performance to objectives – Mostly achieved.

### **Key Findings**

- An established, reputable and embedded community organisation contributes to project success, as is ongoing communication with the community.
- Engage with key stakeholders, such as DNOs, early.
- Provide a real tangible benefit to the community that can be effectively communicated.
- Engaging customers to change tariff and supplier requires significant effort. Price is not the only driver, community support and climate change concerns are important.
- Grid services offer an opportunity for local area revenue generation but further work is required to quantify benefit and develop suitable solutions.
- Policy should ensure that domestic customers are not precluded from grid service participation.
- Future changes to network charges should consider how they affects retail tariffs.

•	Ofgem, BEIS and the Scottish Government should continue to remove barriers to local grid balancing and direct local energy trading, particularly for innovation projects.