Energy Sources for Integrated Communities (ERIC)

- Dedicated website Yes
- Organisation webpage No
- Centralised portal No
- Objectives/Success Criteria Limited
- Closedown/final report Yes
- Open-source data No
- Peer-reviewed academic output (Primary Subject / Referenced) 0 / 0
- Brochures/Case Studies/Videos Yes
- On-line major conference/event presentations 0
- Dissemination Event / Output available 0 / 0
- Follow-on project No
- Consumer Engagement
- Consumer Participation Yes
- Consumer Feedback Yes
- **Output Summary**
- Progress reports No
- Detailed and objective final report Yes
- Project method detailed Limited
- Performance to objectives detailed Yes
- Lessons learned identified Yes
- Policy/Regulation implications reviewed No
- Simpler report format than LCNF or NIA projects but covers key aspects. Less objective reporting than LCNF and NIA projects.

## Outcomes vs. Objectives/Targets

- Performance to objectives Not defined.
- Lack of specific measurable objectives but project appears to have been broadly successful.

## <u>Key Findings</u>

- Manage customer expectations and ensure fair access across social housing populations.
- Baseline energy audits are required to ensure suitability of batteries.
- Ideal household has medium-high consumption but low daytime use. Very limited benefit for some consumers.
- Remote data communication is a challenge.
- Leave sufficient time for customer recruitment and use simple language.
- Batteries increased self-consumption by 5.8% and reduced peak demand by 8%.
- Annual bill savings averaged £15.

• The technology worked effectively.